

# 2012 SPRING OPENING AGREEMENT.

**All Pool Openings Are Booked On a First Come, First Serve Basis.**

## HELPFUL HINTS - 2 WEEKS PRIOR

**\*\*\* CALL TODAY - DO NOT WAIT \*\*\***

• When scheduling your opening day, pick the day that you want to swim... Then schedule us to open the pool 2 WEEKS PRIOR. If any problems occur, our backs are not against the wall with only 24 hours to fix them before a party or important occasion.

• Customers must fill out and use our 2012 spring agreement form. We do require a signature authorizing us to perform the work requested. All customers using this agreement will be given priority on scheduling their pool / spa opening and will receive a discount for pre-payment.

• It is recommended that any pool with a standard mesh safety cover should be pre-opened or opened prior to May 1 to prevent the growth of algae in the pool. Ask our service department about pre-ordering service to save you money.

## BEFORE WE ARRIVE

If the timer for your filter system is inside, you must inform us.  
**THE TIMER MUST BE ACTIVE BEFORE WE ARRIVE**

Remove all water and leaves from your cover.  
**\$45.00 PER 1/2 HOUR IF WE DO IT!**

- Pool water must be at least up to the middle of the skimmer so our service technician can start up the entire filter system.
- After removing water from the top of the cover, place your garden hose under the cover and fill the pool. **DO NOT** put the water from the top of the cover into the pool.

\*\$75 service call fee will be charged if these preparation steps are not completed and require a return service call.

## POOL OPENINGS CONSIST OF

- Remove and fold ONE pool cover and place by pool side.
- Remove all plugs.
- Start up ONE pump, ONE filter, and up to FOUR accessories.
- Inspect entire system for problems.
- Install all ladders, handrails, return fittings.
- Add additional chemical dosages of sanitizer if purchased.
- Perform a water analysis for Complete Water Balance.

### A COMPLETE WATER BALANCE =

Total and Free Chlorine, Total Alkalinity, pH, Calcium Hardness, Cyanuric Acid and TDS (Total Dissolved Solids)

ALL CHEMICALS THAT ARE NECESSARY TO BALANCE CALCIUM, ALKALINITY, AND/OR CYANURIC ACID ARE AN ADDITIONAL CHARGE

**732-323-8200 - GORLINPOOLS.COM - Fax: 732-323-0202**

## WEEKLY VALET MAINTENANCE

### WHAT IS INCLUDED

- One trip per week.
- Clean all baskets.
- Vacuum entire pool / spa up to 1 hour.
- Test total water chemistry balance.
- Make chemical adjustment for one week.
- Clean / Backwash filter system when needed.

### EXPENSES NOT INCLUDED IN OUR VALET MAINTENANCE

- Opening / Closing Charges.
- Original Cleanups - if the pool is not ready.
- Annual filter washing and/or heater service.
- Any necessary repairs, parts or labor.

### ALL CHEMICAL CHARGES ARE IN ADDITION TO THE WEEKLY SERVICE CHARGE

An estimated supply of summer chemicals will be sold at the opening or initial cleaning and placed on your site, accessible to us if you are home or not. As the season progresses, additional charges for chemicals may occur. You will not warehouse an abundance of chemicals over the winter at the end of the season.

### CUSTOMER RESPONSIBILITIES

- Customers must sign a weekly maintenance agreement.
- Customers who prepay will receive additional discounts.
- Customers who pay month to month must make first months payment in advance. Payments are due each fourth (4th) visit.
- Pool must be kept fairly clean.
- Read all invoices and follow any directions given.
- Keep equipment in good repair.
- Communicate your concerns and expectations to the Office!
- Keep water level at the middle of the skimmer.

## HEATER SERVICE & FILTER CLEANING

HEATERS - Manufacturers Required Heater Service Includes: Clear burner tray, clean pilot assembly or electric ignition, test temperature, rise efficiency, clean heat exchanger, adjust gas electronics, inspect wire harnesses and fire walls for rodent damage, test entire safety circuit, and test for resistance or voltage loss.

FILTERS - If pool water opens clear we recommend cleaning the filter AT THE OPENING. If water is green and pool is dirty, we recommend getting water and floor clean first, then we will return in a week to clean the filter and hose down.

WE MUST KNOW IN ADVANCE IF YOU WANT EITHER OF THESE SERVICES PERFORMED AT THE POOL OPENING!

**Call and Book Today! We must receive this signed agreement prior to the opening.**

# 2012 SPRING AGREEMENT OPTIONS

## REQUIRED CUSTOMER INFORMATION

Last Name		First Name	
Street Address			
City		State	Zip
Home Phone		Work Phone	
Cell Phone		Email (required)	
<b>Please Open My Pool the Week Of</b>		First Choice	Or Second Choice

SPRING OPENING OPTIONS - NOW INCLUDES UP TO 4 ACCESSORIES	CHECK	PREPAY PRICE	DAY OF PRICE
SPRING OPENING - Pool Only (Chemicals Extra)	<input checked="" type="checkbox"/>	\$ 305.00	\$ 355.00
SPRING OPENING - Pool / Spa Combo (Chemicals Extra)	<input type="checkbox"/>	\$ 350.00	\$ 410.00
SPRING OPENING - Portable Spa Only (Chemicals Extra)	<input type="checkbox"/>	\$ 150.00	\$ 185.00

## CHEMICALS - NOT INCLUDED WITH POOL OPENING

SPRING OPENING CHEMICALS - Pool or Pool/Spa Combo Only (Balancing Chemicals Extra)		\$ 42.00	\$ 50.00
SPRING OPENING CHEMICALS - Portable Spa Only (Balancing Chemicals Extra)		\$ 15.00	\$ 20.00

## COMBO PACKAGES - INCLUDES OPENING / CLOSING CHEMICALS AND UP TO FOUR ACCESSORIES

SPRING / WINTER COMBO - Pool Only Combo - <b>MUST BE PAID BY SPRING OPENING</b>		\$ 620.00	\$ 720.00
SPRING / WINTER COMBO - Pool / Spa Combo - <b>MUST BE PAID BY SPRING OPENING</b>		\$ 720.00	\$ 820.00
SPRING / WINTER COMBO - Portable Spa Only Combo - <b>MUST BE PAID BY SPRING OPENING</b>		\$ 320.00	\$ 420.00

## ADDITIONAL CHARGES - NOT INCLUDED WITH POOL OPENING OR COMBO PACKAGES

MORE THAN FOUR ACCESSORIES ON POOL Accessories May Include Heater, Air Blower for Spa, Auto Chlorinator / Sanitizer, Ozonator, In Floor Cleaning System, Automatic Controls, Additional Filters, Additional Pumps		\$ 15.00 Ea	\$ 18.00 Ea
WATER BALANCING CHEMICALS - PRICING IS DETERMINED BASED ON WATER ANALYSIS DONE ON SITE AT THE TERM OF THE SERVICE		\$ Varies	\$ Varies
NATURAL CHEMICALS - PhosFree Pool Magic Step 1 of 3		\$ 30.00	\$ 35.00
STAIN AND SCALE CONTROL - Prevents / Helps control staining in Concrete Pools		\$ 24.00	\$ 29.00
CABLE SYSTEMS ON SAFETY COVERS		\$ 50 - \$75	\$ 65 - \$90
SMART STICK / NATURE 2 CARTRIDGES		\$ 149.00	\$ 159.00
NATURE 2 EXPRESS CARTRIDGES		\$ 95.00	\$ 100.00

## OPTIONAL SERVICES - NOT INCLUDED WITH POOL OPENING

CLEAN WINTER COVER		\$ 55 1/2 hr	\$ 70 1/2 hr
ORIGINAL CLEANUP - Vacuuming Pool and / or Removal of Leaves or Debris from Pool (additional trips may be necessary)		\$ 55 1/2 hr	\$ 70 1/2 hr
HEATER CLEANING - ANNUAL SERVICE HIGHLY RECOMMENDED (Parts Extra)		\$ 105.00	\$ 155.00
FILTER CLEANING - DE OR CARTRIDGE FILTERS - WASHED ON SITE		\$ 95.00	\$ 105.00

**Limited Warranty** - All materials, parts and equipment are warranted by the manufacturers or suppliers written warranty only. All labor performed by the above named company is warranted for 30 days or as otherwise indicated in writing. The above named company makes no other warranties, expressed or implied, as it's agents or technicians are not authorized to make any such warranties on behalf of above named company.

Sub Total		
7% NJ Tax		
Total		

## Collection Policy - ALL CUSTOMERS ARE ASKED TO HAVE A VALID CREDIT CARD ON FILE

Payment is due in full before or at the time of the service performed. When our technician arrives, if no method of payment is available, the service will not be performed and a \$105.00 service charge will be applied. We will not return until the service charge is paid. A LATE PAYMENT will result in a finance charge of 1.5% per month. By signing this form, customer is giving Gorlin Pools and Spas permission to apply the late charges for any and all service work requested by the customer.

## METHOD OF PAYMENT Now accepting Credit Cards online at our secure website. GorlinPools.com/SecurePayments

<input type="checkbox"/> I wish to take advantage of the special savings and will prepay by credit card or check.	<input type="checkbox"/> VISA <input type="checkbox"/> MASTERCARD <input type="checkbox"/> DISCOVER
<input type="checkbox"/> I do not wish to save money. I will pay for the service performed the day the technician arrives.	
Card Number	EXPIRATION DATE
Name on Card	3 or 4 digit number on back of credit card
Customers Signature	Date:

I have read and understand the collection policy and limited warranty, and agree to pay all balances due at the time of service.

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